GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:5325
ANSWERED ON:23.04.2001
MISUSE OF COIN DIAL PCO BOXES
MOHAN RAWALE

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government have received complaints of telephone calls made by mischievious elements from Coin Dial PCO boxes by inserting iron voicer and fake coins in those boxes in Mumbai and other cities; and

(b) if so, the steps taken by the Government to check said incidents?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) In some cases fake coins/iron washers are found in the coin boxes by the field units at the time of collecting coins from PCO boxes. One complaint has been received during the last one year in MTNL Delhi & no such complaint has been received by MTNL Mumbai and other cities.

(b) The following steps are being taken to check such incidents:
i) Regular inspections by field staff
ii) Replacement of CBT-80 PCOs with CBT-95 in which this type of fraud is difficult.